
Permanency Support



Streamlining Administrative Process

Q&A Sessions for PSP Providers

Presented by Kelly Walker Manager OOHC Implementation and Performance

Background to the changes



- We heard from you that the processes were burdensome
- Providers didn't always receive the right payments
- In response, we streamlined administrative processes to apply for PSP packages to make the process faster and more efficient.
- The changes :
 - reduce the number of tasks performed by PSP providers and DCJ
 - ensure providers receive the right funding at the right time.

Specialist Packages



Cultural Plan (Aboriginal)

These packages **no longer require a formal application or service request.**

CALD

Annual lump sum **payments are now made automatically** to each provider in relation to children that meet the eligibility criteria. *You will receive advice on your quarterly payment advice*

Leaving Care

Service providers continue to be required to:

- Develop and review Cultural Support Plans annually and report to DCJ within the *Case Plan Review* record on ChildStory Partner Community
- Develop and review Case Plans with a goal of Leaving Care and record the completed review on Partner Community.

Specialist Package



Adoption Legal Payment

Payments will be made following Accredited Adoption Service Providers submitting existing reporting to DCJ confirming that an adoption application is approved or filed at court.

Contract Managers arrange for the package to be paid as part of the Quarterly Advance Payments.

Baseline Package



Away from Placement

(Continuation of PSP Packages for up to 8 weeks)

(foster care only)

- The **Notification and request form** continues to be **required at commencement** of any Away from Placement period.
- For a child in foster care:
 - **approval is now granted for the entire period of up to 8 weeks** (in total).
 - **you are no longer required to request an extension.**
- The child's placement information is to be updated on ChildStory Partner Portal to reflect their whereabouts.
- The Away from Placement period commences from the date of *Whereabouts* on ChildStory Partner Community.
- Service providers continue to be required to update district complex case panel.

Baseline Package



Case Coordination: Not in Placement

*(foster care
only)*

- The **Notification and Request form** continues to be required at **commencement** of any Not in Placement (NIP) period.
- **Automatic extension now occurs (max period of up to 6 months)** when:
 - a **section 90 application has been filed** in the Children's Court (or will soon be filed before the initial period expires)
 - district complex case panel has discussed and agreed the initial period will be extended.
- Where an extension is requested outside of the above scenario, service providers continue to complete an updated *notification and request form*
- **Payments for *CC-Not in Placement* commence 8 weeks** from the date of *Whereabouts* on Partner Portal.

Case Plan Goal Package



Case Plan Goal Package Extension (beyond the two year time-frame)

- Request for an extension to the Case Plan Goal package no longer requires an application form.
- Any request for an extension is **now made through the Permanency Goal Review process.**
- The approval delegation remains the DCJ Executive District Director (from district with secondary case responsibility).
- Tracking and payments of Extensions continue to be managed centrally at this time.

Baseline Package



Case Coordination: Post Permanency Casework Support

- This package **no longer requires a formal *application or service request***.

Post Restoration

- *Case Coordination - Post Permanency Casework Support* baseline package no longer requires an application form when a child is restored in accordance with their care plan.
- PCs, CFDU and Contract Managers work together to ensure this package is added onto the PSP Payments list.

Post Guardianship or Adoption

- As outlined in the business rules, this package will generally not be required for guardianship or adoption permanency outcomes.
- **Requests are now made during Permanency Goal Reviews** where eligibility requirements have been met.

Any questions?



Next steps...



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- We have commenced exploring further streamlining options for remaining funding processes including:
 - Away from Placement and Not in Placement – ITC Placements
 - Additional Carer Support Specialist Package
 - Other work is occurring to continue to improve the ACA and Complex Needs processes.
 - If there is a particular process you feel could be streamlined please let either ACWA or DCJ know.

Thank you



Any questions, comments or feedback
can be sent to:

permanency.support@dcj.nsw.gov.au