

Second-Round Consultation Update

At the end of 2019 we conducted a second-round consultation to understand the sector’s current training needs and begin to more fully understand the needs of PSP casework staff.

The second-round consultation followed the 2017-2018 Training Needs Analysis (TNA), funded by Department of Communities and Justice and conduct by ACWA and AbSec.

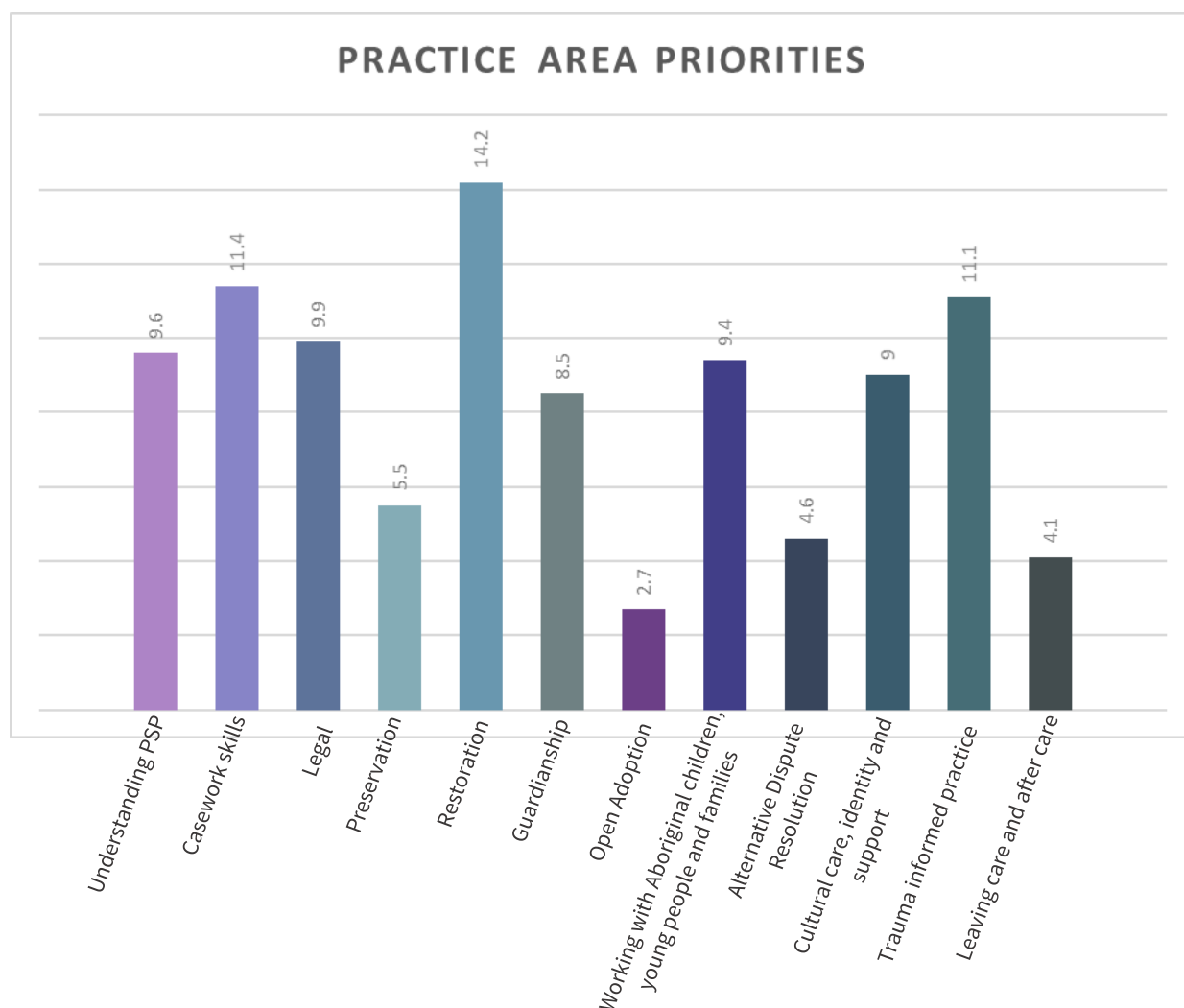
Priority Areas

Survey respondents were asked to prioritise training need. Of the 107 responses received the top three need areas were:

- Restoration
- Casework skills
- Trauma informed practice

The table below shows the outcomes for all practice areas.

Consultation results on priority areas



Key Themes

The infographic below is a synthesis of the key themes from the AbSec and ACWA's TNA with those from the second-round consultation

LIMITED SECTOR WIDE, SHARED, COMMON UNDERSTANDING OF THE PSP



52% of confusing and inconsistent information, advice and expectations



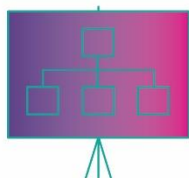
38% unsure if their organisation delivered PSP specific training



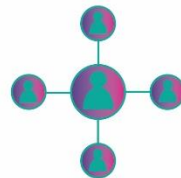
'Understanding the difference between the different types of permanency options and what it means legally'

CHALLENGES TO IMPLEMENTATION OUTSIDE THE SWADTS

There are challenges that will influence the success of interventions including but not limited to:



Internal organisational factors such as implementation experience and progress



Sector wide systemic factors such as role clarity

NEED FOR GREATER SHARING, COLLABORATION AND TRANSPARENCY



'All services on the same page and effective communication with DCJ'

Next Steps

Our next steps are to:

1. Finalise the SWDATS
2. Create opportunities for learning, sharing and building professional communities
3. Get feedback as we continue to create, upload and delivery learning resources and opportunities
4. Continue to consultate with the sector to better understand needs
5. Gather and analyse feedback and outcomes of consultation to continuously improve learning opportunities and resources

