

Permanency Support Program Learning Hub

A Resource Destination for All Casework Staff






The Permanency Support Program (PSP) Learning Hub is a Department of Communities and Justice (DCJ) sponsored initiative. It is for casework staff working in the (PSP). The PSP Learning Hub is designed to deepen knowledge, develop practice skills and support sector connection. The PSP Learning Hub is a state-wide, central, voluntary and free initiative.




Our vision is to strengthen and enhance connections, knowledge, skills and confidence through the establishment and delivery of the PSP Learning Hub

What Practice Areas did the Sector ask the PSP Learning Hub to Focus on?



What Support, Resources and Connection Opportunities does the PSP Learning Hub offer?

 <p><u>Factsheets</u></p>	<p>Access concise, direct and practice specific information including checklists, overviews, flowcharts and processes.</p> <p>You can get to information and guidance from the practice areas or resources tab in the navigation bar.</p>
 <p><u>Podcasts</u></p>	<p>Listen to 5 – 30-minute podcasts to hear about best practice stories and develop skills.</p> <p>You can get to podcasts from the practice areas or resources tab in the navigation bar.</p>
 <p><u>Webinars</u></p>	<p>Watch pre-recorded webinars and join in live webinars from your desk.</p> <p>You can get to many pre-recorded webinars from the practice areas or resources tab in the navigation bar. Live webinars are only available to casework staff. You will need a login to access live webinars.</p>
 <p><u>F2F and interactive online training</u></p>	<p>Enrol in face-to-face (F2F) and interactive online training to gain knowledge and skills relevant to the PSP practice areas.</p> <p>F2F training is only available to casework staff.</p>
 <p><u>Coaching</u></p>	<p>Engage in a safe space to share knowledge, skills, and experience and to guide each other to reach our full potential for effective PSP service delivery.</p>

 <p><u>Communities of Practice</u></p>	<p><i>Participate in a community of practitioners brought together to discuss some of the trickier issues in practice. The aim of Communities of Practice is to improve outcomes for families and children through shared learning, reflection, critical thinking, and relationship building between PSP service providers.</i></p>
 <p><u>External resources</u></p>	<p><i>Access external services and resources relevant to the PSP. You can get to external resources from the practice areas or resources tab in the navigation bar.</i></p>
 <p><u>Telephone advisory service</u></p>	<p><i>Call the advice service to get help with connecting to PSP relevant services and resources on 1300 PSP Hub (1300 777 482)</i></p>

How do I get Involved?

We acknowledge the extraordinary work of PSP casework staff across the sector and the value of learning from the experiences and reflections of others.

Please share your stories and get involved by:

- telling us your best practice stories so that we can showcase them on our website and in our newsletter
- using our website resources and giving us your feedback
- participating in our webinars and face-to-face training and providing your feedback
- getting involved in our working groups
- sharing your worries and concerns
- leading and participating in our forums or Communities of Practice
- providing feedback directly to our telephone advisory line.