



Welcome

Welcome to the PSP Learning Hub November newsletter. This newsletter brings you updates on the second round consultation and the launch of the PSP Learning Hub website.

Second round consultation

The PSP community's commitment to sharing insights for the benefit of casework practice is again demonstrated by the response to the second round consultation; we received 107 responses.

The PSP Team also attended and presented at several workshops and forums across Sydney, Illawarra and Northern Districts and held a stall at the ACWA Conference.

Thanks so much to our community for taking the time to respond and provide your valuable feedback. The information you provided will greatly help us as we plan and develop resources, training and forum opportunities. The outcomes will be provided in the Sector Workforce Development and Training Strategy.

The Next Steps

- **Draft the Sector Workforce Development and Training Strategy (SWDATS)**

Over the following weeks we will draft and review the Sector Workforce Development and Training Strategy (SWDATS).

The SWDATS will use the outcomes of the Training Needs Analysis conducted by ACWA and AbSec and the analysis of the Second Round Consultation and Discovery Questions.

- **Review and finalise the SWDATS**

Key representatives from the PSP Community will review the draft SWDATS.

The PSP funded organisations will have a voice through their established networks and relationship with the PSP Learning Hub (Practice Leads, website and advisory line). Peak bodies, Department of Communities and Justice (DCJ), Office of Senior Practitioners (OSP), and the Centre for Excellence in Therapeutic Care, will also have a representative voice in the review.

We will use input from the reviews to finalise the SWDATS, which is anticipated in December 2019.

Develop PSP resources, training and forums

- Over the next 3 months we will develop resources, training and forums, based on the SWDATS.
- We will use website metrics and direct feedback from the PSP community to inform decisions and plan for improvements.
- We plan to gain your feedback in several ways including attendance at regular PSP meetings, such as RIGs and DIGs, telephone check-ins, and surveys.



PSP Learning Hub Website

We're excited to say that the PSP Learning Hub website is live. It is under construction and currently being tested by a group of participants from our PSP community. Thank you to those who are participating in the testing.

We have decided to take a staged approach to building the resources. We want to work together so that the PSP Learning Hub meets our PSP community's needs. We feel very privileged and humbled to be working with the PSP community and we're excited about what permanency brings for children and families.

What you can expect from us...and what we're asking of you

Over the next couple of months, we will:

- **Test** and get **user feedback** on **navigation**.

We are focused on delivering a website that is easy to navigate. We have established a working group that will help us test the website. We will then gather and consolidate testing results and make the updates that deliver the greatest benefit to our PSP community.

- **Progressively upload and test resources**.

We need your feedback to deliver the knowledge and content that is beneficial to you. We have some good insight through the second round consultation. We will also collect online feedback.

- **Ask for your news** and start to **deliver training** and **support forums** (Communities of Practice).

We will be surveying and asking for feedback on training and forums. We want to get the Learning Hub's services right for our PSP community. Your input will help us to get it right together.

A note about the Login

The Login on the PSP Learning Hub website will be used for training and forums. We will be in contact with you soon to give you more details.

Telephone advice on resources and services

A reminder that the PSP Learning Hub's telephone advice on resources and services starts from the end of November.

The contact number is 1300 PSP HUB (1300 777 482).

How do you access the PSP Learning Hub?

Go to: <https://www.psplearninghub.com.au>