

Frequently Asked Questions

How will the Permanency Support Program (PSP) Learning Hub work with My Forever Family NSW?

- My Forever Family NSW (MMF) oversees the recruitment, training and support of carers in NSW. MFF also works with PSP service providers and peak bodies to recruit guardians and potential adoptive parents.
- It runs targeted carer recruitment campaigns using evidence that supports NSW building a diverse pool of carers.
- MFF advocates for, educates, trains, and supports, foster and kinship carers, existing guardians, and adoptive parents. It does this to help the carer community optimise outcomes for children and young people.
- The PSP Learning Hub will collaborate with MFF to better understand the carer experience. This will enable the PSP Learning Hub to develop and deliver tailored resources, training and professional support to help caseworkers deliver the PSP.

How does the PSP Learning Hub Differ from the Work of the Peak Bodies?

- The PSP Learning Hub is working collaboratively with the peak bodies. The PSP Learning Hub will not duplicate the services offered by the peak bodies. It is a supplementary service that supports the work of providers and the PSP sector specifically.
- The PSP Learning Hub offers workforce development and training to funded service providers (FSPs) in key learning areas that will help deliver the PSP. These key learning areas span the permanency spectrum and include preservation, restoration guardianship and adoption and have been identified by FSPs. The role of the peak extends beyond this scope.
 - Department of Communities and Justice (DCJ) funds ACWA and CCWT to deliver advocacy, workforce development activities and training.

CCWTs training calendar focuses on nationally recognised qualifications

- skill development for general casework in the human services sector
 - leadership programs and external supervision services
 - some PSP related training.
- The PSP Learning Hub will share knowledge with PSP service providers across the service sector. This may include referrals to training or programs offered by the peaks and DCJ funded services.
 - The PSP Learning Hub will provide services to all PSP service providers, not just Aboriginal providers. AbSec’s current work program is unique to the NSW Aboriginal child and family services sector. It aims to link available mainstream and specialist services with Aboriginal providers to offer integrated, holistic services and support to Aboriginal children and families.