## **OFFICIAL**

# Visa Entitlement Verification Online tool

Visa Entitlement Verification Online (VEVO) allows visa holders, employers, education providers and other organisations to check visa details and conditions.

VEVO is accessible 24 hours a day from anywhere in the world.

VEVO provides different access categories depending on your type of organisation. Your business requirement will determine the VEVO access provided.

# Register an organisation for VEVO

# Step 1. Your agency's Australian Business Number is required

To register for VEVO you must have your agency's Australian Business Number (ABN).

## Step 2. Create an ImmiAccount

When creating an ImmiAccount, you will need to select *Organisation*, and then select *Visa Entitlement Verification Online (VEVO) for organisations*. Your Organisation Account Administrator (OAA) may need to approve your access. If you are the first person from your organisation creating the ImmiAccount, we may assign you as the Organisation Account Administrator.

The Department will need to approve all access requests.

# Check someone's visa details with VEVO

Only registered organisations that have a visa holder's permission can check visa details. The organisation must register for an ImmiAccount. You can then access VEVO through your ImmiAccount.

You can only check the visa conditions of non-Australian passport holders. You cannot check Australian passports in VEVO.

# Do you need help?

If you get an error message when using VEVO, if your Organisation Access Administrator has left your organisation and you cannot get access, or you have an unresolved issue, you can contact us by using the Visa Entitlement Online Enquiry form.

