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Domestic and Family Violence Support Section

Our team can support victims of domestic and family violence by helping them with their visa status.

The Australian Government has invested \$10.3 million to fund a Department of Social Services pilot program supporting temporary visa holders experiencing domestic and family violence (DFV). This includes financial assistance through the [Australian Red Cross](#) and migration and legal support services in each state and territory.

In support of this pilot, the Department of Home Affairs has established a dedicated Domestic and Family Violence Support team to provide support to temporary visa holders experiencing DFV in Australia. Our primary focus is to support clients experiencing DFV so that they don't feel compelled to remain in such situations due to concerns regarding their visa status. Part of the work of the team will also be to inform future policy responses for temporary visa holders experiencing DFV.

Service providers (including legal, specialist migration and community organisations) can let our team know about the visa issues impacting their clients and community members, so we can assist them as appropriate.

We can assist you by:

- providing information about your client's visa status
- escalating a visa application for processing or liaising with the relevant team in the Department (where appropriate)
- providing information on available support services

If you would like to get in contact with our team please use the [Domestic and family violence contact form](#) on the Department of Home Affairs website.

Providers can also reach us via our mailbox:
DFVS.temp.visa@homeaffairs.gov.au.

Dedicated visa support officers in our state offices will contact you to provide information and assistance. Please note, our team is unable to provide specific migration advice or make a decision on a visa application.

More information is available on the Department of Home Affairs website at [Domestic and family violence and your visa](#).

Domestic and Family Violence Contact Form

Privacy and Security

Make sure that you have read and understood the Department's [Privacy statement](#)

I have read and understood the Department's Privacy statement *

Make sure that you have read and understood the Department's [Security statement](#)

I have read and understood the Department's Security statement *

Your details

Organisation name *

State / Territory *

Given name *

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