



Dear << First Name >>

Welcome to the quarterly PSP Learning Hub Newsletter.

In this quarter's PSP Learning Hub newsletter, we have a message from Nat, a facilitator here at the PSP Learning Hub. Sector updates include a new Code of Practice from the Office of the Children's Guardian, and changes to our own enrolment system. In training, the first half of our training calendar is now live. Even though our evaluation and engagement surveys are now closed, we're always happy to hear from you! Check out the QR code at the bottom of the newsletter to let us know what you think.

A message from Natasja Witbreuk

Facilitator at PSP Learning Hub and Consulting Capability Lead at Curijo



Welcome to our last newsletter of 2025! We've had an amazing year here at the Learning Hub, and 2026 is gearing up to be even better!

Our Aboriginal Consultants Terri and Nick engaged with ACCOs in the last few months, offering opportunities to yarn about the PSP Learning Hub. Thank you to all the organisations who shared valuable insights into how the PSP Learning Hub is being utilised and what training would be most beneficial in 2026. Thank you for the opportunity to meet with you and hear your stories.

In response to your survey feedback, we're adding automatic reminders for PSP training. Starting next year, after submitting your enrolment on the PSP Learning Hub, you will be redirected to an MS Teams self-registration page. Just enter your name and email and submit the form. Once you complete this step, the session will be added to your calendar and MS Teams will send you automatic reminders before each training. Please ensure that you complete the self-registration to complete your enrolment!



- **A New Code of Practice from the OCG:** From October 2025, the new Code of Practice provide clearer requirements for how organisations create, maintain and demonstrate safe environments for children and young people. For PSP providers, this shift means moving beyond general awareness of the Standards to showing how your organisation embeds them in everyday work. The updated requirements place stronger emphasis on child voice, cultural safety, family involvement, safe online and physical environments, staff capability, transparent complaint pathways and continuous review of policy and practice. For more information see [Guide to the Child Safe Standards](#) and the [Code of Practice Implementation Handbook](#).
- **Evaluation and engagement surveys:** Thank you to everyone who participated in the evaluation and engagement surveys. Your feedback is essential to be able to deliver training that is meaningful for you. The results of the evaluation and engagement surveys will be shared in the New Year. In the meantime, the PSP Learning Hub team will be actioning as many of your suggestions as we can.
- **Christmas closure:** The PSP Learning Hub team will be taking a break over the holiday season. Our last day will be the 23rd of December, and we will be back on the 5th of January 2026. We hope you have a wonderful festive season.



Our calendar for the first half of 2026 is here! Check out our webinars, coaching sessions, and Communities of Practice coming up in the next quarter.

29 JAN	UNDERSTANDING AND SUPPORTING CHILD DEVELOPMENT
6 FEB	F2F TRAINING: AFFIDAVIT WRITING IN PSP
11 FEB	COACHING: AFFIDAVIT WRITING IN PSP
12 FEB	WEBINAR: SESSION 1- ABORIGINAL CULTURE AND HISTORY
18 FEB	WEBINAR: PCMP BUSINESS RULES & PRACTICE GUIDANCE TRAINING
19 FEB	WEBINAR: PSP TIME MANAGEMENT
19 FEB	WEBINAR: SESSION 2 - ABORIGINAL CHILD PROTECTION HISTORY
24 FEB	COP: WORKING WITH ABORIGINAL CHILDREN AND FAMILIES

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26 FEB	WEBINAR: SESSION 3 - WORKING WITH ABORIGINAL FAMILIES AND COMMUNITIES
26 FEB	WEBINAR: TALKING WITH CHILDREN AND YOUNG PEOPLE ABOUT PERMANENCY
05 MAR	ONLINE TRAINING: PURPOSEFUL HOME VISITING
10 MAR	COACHING: DEVELOPING MEANINGFUL CALD CULTURAL SUPPORT PLANS
13 MAR	WEBINAR: THE HEALING POWER OF RELATIONSHIPS
19 MAR	WEBINAR: UNDERSTANDING & SUPPORTING CHILD DEVELOPMENT
26 MAR	COMMUNITIES OF PRACTICE: WORKING WITH MEN
27 MAR	WEBINAR: SAFEGUARDING QUALITY PRACTICE

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- **Your feedback in action:** Across our evaluation and engagement surveys, we asked you what you wanted to see more of on the PSP Learning Hub. We heard that you wanted more resources that help you capture the child's voice and teach children about bodily safety. Our suggestions:
 - **Bub, You Can Tell Me - Story Time** and **Bub, you can tell me: Buraay walanba - book** by Maddison Williams
 - **Boss of Your Own Body** by Byll Stephen & Beth Stephen
 - **Educate2Empower - Body Safety & Consent**
- **Preparation and planning:** Be a care leaver champion! It is important as caseworkers to start preparation and planning much earlier for young people in care. Leaving care planning is not an administrative tick-a-box! Good preparation begins early to consider the skills, capacity and needs of young people as they transition towards adulthood. Get in early with discussions and consider ways to grow skills (like budget and saving, cooking, and understanding tax and banking) and opportunities for social inclusion such as work experience, volunteering and casual work. Check out our factsheet [Foundations of Leaving Care](#) for more information.
- **Supporting a NSW care leaver living or moving interstate:** a new factsheet from DCJ.
- **A reminder about the holiday season and young people:** It is important to consider additional support needs through the holiday season, with Christmas approaching and school finishing for some. For young people with a care experience, this time of year may trigger feelings of sadness or grief and bring back difficult memories. Support them by acknowledging feelings of loss or sadness and consider what additional support (emotional and practical) might be needed, or what activities will they be part of. For care leavers living independently, they may benefit from you checking in with them or even tips about free or low-cost activities available locally, such as free festivals and outdoor events. To see what's on, check out [Christmas markets, festivals, and events](#). Check out our factsheet [Working with Young People](#) for more guidance talking to young people.



We want this newsletter to work for you. Use the QR code to let us know what you would like to see in future newsletters. The survey also includes a section to share your PSP victory. If you've had success in your casework practice, we'd love to hear about it. Fill in the newsletter feedback survey to share your story or valued resource.

